

# Responsibilities for society and the environment

**A**wareness of the need to act responsibly is deeply rooted in the LLB Group. We recognise our social responsibility towards employees, business partners, our clients and society, and are committed to protecting the environment.

## Performance mandate and sustainability

The Principality of Liechtenstein is the majority shareholder in LLB with 57.5 per cent of the share capital. Sustainable business management is part of the performance mandate and the principles governing the corporate strategy of Liechtensteinische Landesbank. LLB carries out this mandate first and foremost by offering a broad portfolio of products and services. At the same time, social commitment has always been a significant part of our corporate identity. Our activities are in line with our statutory mandate: according to Article 3 of the Law on the Liechtensteinische Landesbank (LLBG) of 21 October 1992 and under the investment strategy of the Government of the Principality of Liechtenstein of 22 November 2011, LLB is mandated with the social responsibility of promoting Liechtenstein's economic development while at the same time still taking ethical and ecological factors into account.

## In dialogue with stakeholder groups

For the LLB Group, sustainability as a corporate responsibility means meeting the expectations of the different internal and external stakeholder groups. The Group Corporate Communications & General Secretary Business Area works – together with the line and support units on an ongoing basis – to further develop the key sustainability topics.

We are in regular dialogue – personally, by electronic media, or at information meetings, working sessions, roadshows or conferences – with the different stakeholders who affect the course of our business and over whom we have influence (see chapters “Brand and communication”, page 52, and “Employees”, page 65).

The stakeholder groups are in particular:

- Clients
- Principality of Liechtenstein
- Shareholders
- The public
- Partners and non-governmental organisations (NGOs)
- Employees

## Non-financial reporting

The annual report of the LLB Group has contained an integrated stakeholders report since 2015. This report has been prepared in accordance with the GRI Standards: “Core” option. By doing this, we are highlighting our proactive focus on sustainability.

Since 2017, capital market-oriented corporations as well as large credit institutions and insurance companies that have more than 500 employees have been required by an EU directive to disclose information about their Corporate Social Responsibility (CSR) performance in their annual report. With the resulting amendment of the Persons and Companies Act (PGR), Liechtenstein, as an EEA country, has thus introduced for the first time reporting regulations on certain sustainability topics such as environmental, employee and social matters, as well as respect for human rights, anti-corruption and bribery matters.

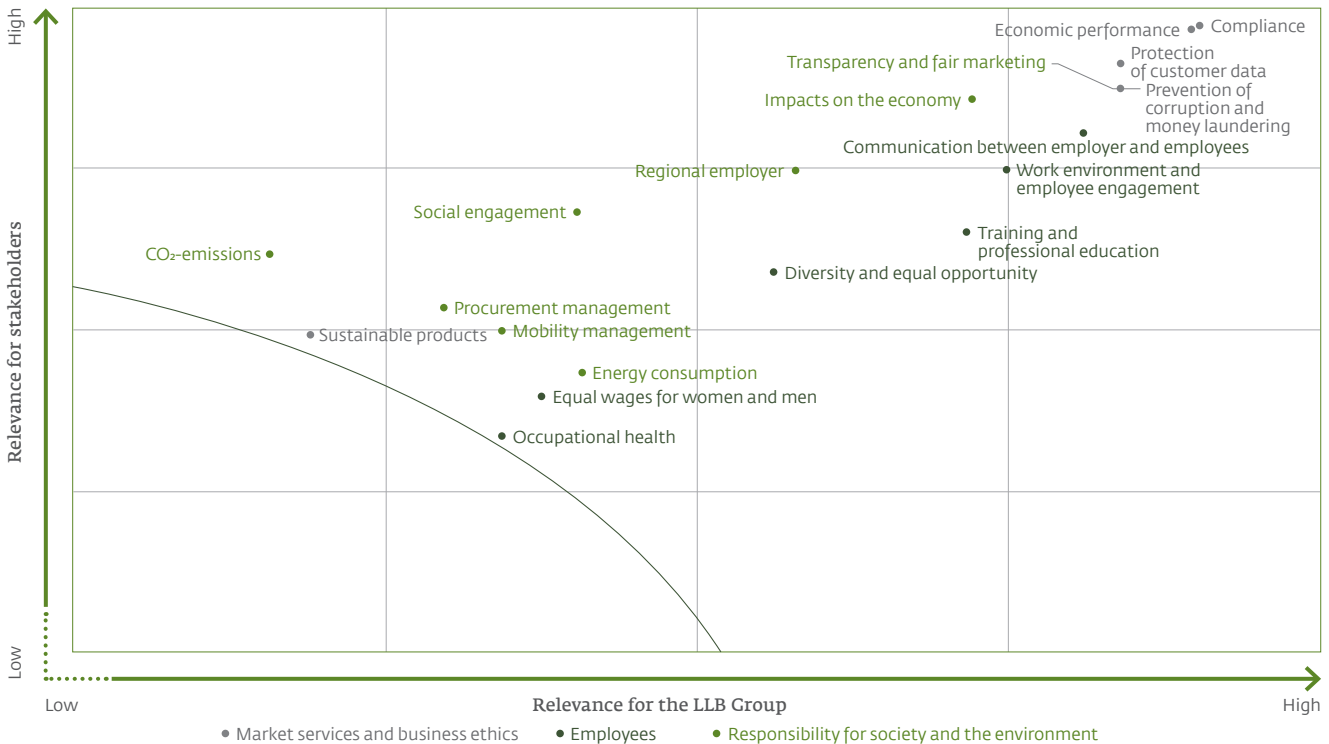
LLB met these EEA requirements a year before the law actually came into force in Liechtenstein. At the end of 2014, we compiled a set of about 25 sustainability topics. In 2015, in accordance with the requirements of the Global Reporting Initiative (GRI G4), we established, reviewed and evaluated a list of material aspects and indicators. LLB developed this further by defining strategic priorities, as shown in the materiality matrix (see matrix on page 57). In 2018, we refined the process of identifying and managing sustainability topics and updated the management approaches that form the basis of the materiality matrix.

## Value-based action

The values of “integrity”, “respectfulness”, “excellence” and “pioneering” (see chapter “Strategy and organisation”, page 12) underpin the LLB Group's actions. Our internal Code of Conduct provides a guiding framework for the value-based and responsible actions of all employees (see chapter “Employees”, page 64). We are client-oriented and, as such, are investing in the further development of the physical and electronic contact points (see chapters “Retail & Corporate Banking”, page 25; “Corporate Center”, pages 40 and 41). Here we are paying particular attention to meeting our clients' security needs and our data protection standards for the use of the various distribution channels at all times.

This page contains, inter alia, the following GRI disclosures (2016 version): 102-40, 102-42, and 102-43. A list of all disclosures shown in the report can be found in the GRI Content Index on page 111.

Materiality matrix for sustainability topics



**Risk management**

Effective risk management, that means permanent and systematic monitoring to minimise risk, contributes decisively to responsible and transparent corporate governance (see chapter "Finance and risk management", page 15 – 17). By specifying a future-oriented risk strategy, the Board of Directors establishes the guidelines for dealing with risks. In addition, it continues to develop corporate governance on an ongoing basis (see chapter "Corporate governance", page 76).

The applicable laws, directives, guidelines and market standards as well as supervisory and internal regulations form an essential base. Group Legal & Compliance advises the business areas, identifies and analyses compliance risks, and ensures that all staff comply with the rules of conduct (see chapter "Finance and risk management", page 17).

**Contribution to the sustainable development of Liechtenstein**

The LLB Group is involved in different cultural, environmental and social areas (see section "Sponsoring", page 59) and thus in the sustainable development of a prosperous Liechtenstein. This forms the basis for the fulfilment of our performance mandate. Our core task is to promote Liechtenstein as a workplace. In doing so, we contribute to the prosperity of people (see chapter "Retail & Corporate Banking", page 24).

**Economic performance**

**Financial stability**

Liechtenstein is among eleven countries worldwide with an AAA rating. On June 2018, Standard & Poor's (S&P) reconfirmed its best rating for the country's creditworthiness. Liechtenstein has no national debt, instead it has large reserves thanks to strict budgetary discipline. A functioning banking sector and stable financial centre with strong international connections contribute substantially to the financial results of the state.

The financial services sector, accounting for around 25 per cent of GDP, is the most important sector in the Liechtenstein economy after industry. The banks are characterised by a high level of financial stability. Having a sufficiently high-quality equity base at its disposal is part of the LLB Group's identity. We meet the core capital ratio of 13 per cent required under Basel III regulations at the latest from 2019 onwards and have done so for many years (see chapter "Finance and risk management", page 16).

**Economic contribution**

The LLB Group bases its business policy on market principles and strives to generate a reasonable profit. The Principality of Liechtenstein and its population participate in profits through regular

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distributions. The economic contribution of the LLB Group – dividends, direct taxes and the compensation payment for the state guarantee – amounted to CHF 45.5 million in 2018 (2017: CHF 46.4 million). LLB receives no financial support for its banks or Group companies in Liechtenstein, Switzerland and Austria from any government.

LLB is the only bank in Liechtenstein which carries a state guarantee for savings account deposits and medium-term notes (cash bonds). This is regulated in the Law on the Liechtensteinische Landesbank of 21 October 1992. According to Article 5, the Principality of Liechtenstein is liable for savings account deposits at the Landesbank and for medium-term notes (cash bonds) of the Landesbank, insofar as the bank's own resources are not sufficient. For this additional security, from which our clients benefit, LLB makes a yearly compensation payment to the Principality. In 2018, this amounted to CHF 0.9 million (2017: CHF 1.1 million). The corresponding agreement on the state guarantee expires at the end of July 2020. The Landtag, Liechtenstein's Parliament, has decided, in agreement with the LLB management, not to renew it. The state guarantee is considered to be outdated and no longer corresponds to EEA requirements. As a bank of systemic importance, LLB is subject to particularly strict financial market regulation and high capital adequacy requirements. With the implementation of the Capital Requirements Directive (CRD IV) and the establishment of the Deposit Guarantee and Investor Compensation Foundation (EAS), Liechtenstein has a modern guarantee system, which guarantees an adequate equity base and protection of client deposits (see chapter "Regulatory framework and developments", page 48).

## Sustainable products and services

With a range of products and services, the LLB Group takes social responsibility for the future generations in its home markets of Liechtenstein and Switzerland. This applies to both private individuals and small and medium-sized enterprises (SMEs).

### Risk-conscious growth in the mortgage lending business

The development of the real estate and mortgage market plays a key role in the economy. In Liechtenstein, LLB has a leadership position in the mortgage lending business with a market share of around 50 per cent. Bank Linth is an important partner for the people and economy of eastern Switzerland. To achieve sustained, profitable growth, the LLB Group focuses in Liechtenstein and Switzerland on the quality of the mortgage portfolio and risk-conscious growth carefully tuned to suit the region and the type of property. In 2018, mortgages accounted for 86.5 per cent (2017: 87.4 %) of loans granted by the LLB Group, corresponding to CHF 11.1 billion (2017: CHF 10.6 billion).

### Financial planning for private clients and businesses

Changing asset structures, the growing diversity and complexity of financial instruments, the globalisation of financial markets and changes to pension provision are new aspects that we have to take account of. The need for professional and holistic private financial planning therefore continues to grow. In 2017, LLB further refined its "LLB Compass" service offering, which offers solutions for all stages of life and business. Bank Linth launched its comprehensive advisory service in Switzerland in spring 2017.

LLB offers three separate advisory packages for corporate clients. In the case of owners of small and medium-sized enterprises (SMEs), private and business assets are often closely interlinked. Our 360-degree financial planning covers all the important topics such as assets, financing, pension planning, real estate, taxes and estates.

### LLB Pension Fund Foundation for Liechtenstein

An important element in integrated advisory and financial planning services for SMEs is occupational pension provision. With the LLB Pension Fund Foundation, we are the only bank in Liechtenstein able to offer clients an attractive pension fund solution and that since 2005. It has proved very popular: with a market share of around 40 per cent, the youngest pension fund in the Principality ranks as the number two among the collective foundations. It is therefore an essential pillar of the pension fund market in Liechtenstein. At the end of 2018, it had significantly increased pension fund assets under management to CHF 756 million (2017: CHF 732 million). It provided services to 450 (2017: 423) companies with 5'300 (2017: 5'360) active insured persons and had a liquidity ratio of 101 per cent (2017: 107 %). The LLB Pension Fund Foundation has a very good structural ratio: for each pensioner there are 15 active insured contributors (2017: 19 active insured contributors).

In order to be able to actively participate in shaping the legal framework, the LLB Pension Fund Foundation is represented on the Executive Board of the Liechtenstein Pension Scheme Association (LPKV) and is helping to develop the Liechtenstein pension fund market.

### Sustainable investment

According to Liechtenstein's Environmental, Social and Governance (ESG) Market Report of November 2016, LLB is the market leader in the Principality based on the number of its funds. The funds are managed by LLB Asset Management AG, the LLB Group's investment competence centre. And this is done on the basis of the ESG rating of the individual investments in the funds; we obtain these ratings from MSCI ESG. ESG criteria are increasingly impacting the investment behaviour of both private and institutional investors.

### Sustainable asset management

Our product range also includes "Sustainable asset management", developed by the Asset Management Business Area of the LLB Group. When constructing a portfolio, we only consider securities with a favourable ESG rating based on MSCI. Sectors such as tobacco, alcohol, nuclear energy and armaments can be excluded from the portfolio if a client so wishes.

### Sponsoring

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The importance of sponsorships and events within the LLB Group is steadily growing. The instrument enjoys a high level of acceptance among all the stakeholders and conveys credibility and affinity. The LLB Group always remains politically neutral in this regard and does not make financial or any other types of contributions to politicians or parties. With our sponsoring policy, we want to gain our stakeholders as brand ambassadors. Our involvement must suit, complement or strengthen the character of our brands and our values. We focus, therefore, on only a few effective long-term sponsorships that have a clear connection to the respective market region. In 2016, the LLB Group clearly reformulated its sponsoring strategy and defined the following principles:

- We want our four values (respectfulness, integrity, excellence and pioneering) to be experienced on an emotional and professional level through our activities.
- We strengthen and enable platforms and partnerships which fit us best.
- We coordinate partnerships and our own events Group-wide using a new management tool.
- We explain what the LLB Group stands for simply, using topic pyramids.

### LLB's commitments

The focus of our sponsoring commitments is on sports, culture and competence. In all these areas, we support various projects and organisations such as, for example, Stein-Egerta, which provides adult education, the Vaduz Film Festival and sporting events like the Städtlelauf (the Vaduz Town Run). Our long-term commitments include FC Vaduz, which we have been supporting as the main sponsor for fourteen years now. As such, this not only provides important impulses for top-level sport in Liechtenstein, but also does valuable work for grassroots and junior sport too. Bank Linth supports, among others, the Flumserberg mountain lifts, the Walensee Musical, Knie's Kinderzoo in Rapperswil, the Pfadi Winterthur (handball club) and the Win4 Ballsportarena in Winterthur.

To emphasise our strong links to the local economy, we launched the SME Award in 2018, which was presented at the LIHGA, Liechtenstein's regional trade fair. The "SME of the Year" received CHF 15'000 in prize money and the "Newcomer of the Year" benefited from coaching tailored to its needs. We managed to win over well-known regional

personalities from the world of economics and politics for the jury. The SME Award has been created in conjunction with the Liechtenstein Chamber of Commerce and will be presented every two years at the LIHGA.

LLB also organises events itself: In 2018, we invited bands and artists from the Rhine Valley region into the inner courtyard of LLB in Vaduz for the open-air "Summer in the Courtyard" series of concerts, which is already in its 22nd year. What began in 1997 with a concert by the Big Band Liechtenstein has developed into a distinctive feature of the musical summer programme in Liechtenstein, and is a 'thank you' to the people.

### Funding

By foregrounding project sponsorship as support, the LLB Group underscores the principle that each project retains its content and organisational independence. In 2018, Liechtensteinische Landesbank invested CHF 545'000 (2017: CHF 575'000) in projects in Liechtenstein, and Bank Linth invested CHF 398'000 (2017: CHF 398'000) in projects in Switzerland. This is quite apart from our Group's long tradition of making donations. In this way, LLB has supported non-profit and social organisations for more than thirty years; since 2011 it has done this through the "Zukunftsstiftung der Liechtensteinischen Landesbank AG" (the Future Foundation of Liechtensteinische Landesbank AG).

### The non-profit Future Foundation

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The "Zukunftsstiftung der Liechtensteinischen Landesbank AG" (the Future Foundation of Liechtensteinische Landesbank AG), which was founded in 2011 as part of our 150th anniversary celebrations, supports commitment to social and ecological sustainability in everyday life. We support organisations and non-profit projects that improve living and working conditions and promote self-responsibility. Besides this, we promote projects dedicated to environmental protection. We focus on innovations in the areas of knowledge transfer as well as the integration and implementation of social entrepreneurship.

Trust, responsibility and reliability are important to the LLB Group. The company is closely connected to the people and the economy of Liechtenstein and the other home markets of the LLB Group. In addition to project-specific contributions amounting to CHF 69'000, the Future Foundation contributed to society by donating a total of CHF 79'500 to social organisations in 2018. The Future Foundation is a member of the network of the Vereinigung liechtensteinischer gemeinnütziger Stiftungen (Association of Liechtenstein Non-Profit Foundations), which aims to promote the idea of entrepreneurial philanthropy.

### Projects in 2018

Through its annual donations to a set circle of social institutions in Liechtenstein, the Future Foundation helps to maintain healthy social structures in the country. Providing additional funding to individual projects helps innovative ideas in the area of social and ecological development in the LLB Group's market regions to be realised in practice.

Over the past seven years, the Future Foundation has made over 140 donations and contributions to around 50 projects, in all totalling over CHF 1'000'000.

The projects receiving funding contributions are mostly small, focused and located in the market regions of LLB and Bank Linth (Liechtenstein and eastern Switzerland) as well as LLB Österreich. In 2018, the Future Foundation supported the following projects:

- **pepperMINT:** The MINT Initiative Liechtenstein is a social foundation that offers children and young people the chance to experience and learn mathematics, computer science, natural science and technology in a fun way.
- **Trash Hero World:** The volunteer organisation is committed to a waste-free world and working specifically towards reducing plastic waste.
- **Plan International:** The children's fund is committed to the participation and co-determination of children and young people in Swiss and Liechtenstein organisations. First and foremost, young people with special needs are supported.
- **Stiftung Feriengestaltung für Kinder Schweiz:** The foundation organises holiday camps for children in Switzerland who otherwise would not be able to go on holiday. With the aim of equal participation in society, the camps are also open to children with attention deficit hyperactivity disorder (ADHD).
- **Kinderschutz.li:** With its prevention programme, this child protection organisation is working to combat violence, mobbing and the sexual abuse of children and young people. Children, parents, schools and organisations are given active support.
- **ratatätsch Guggamusig:** The organisation supports the social integration of people with disabilities and enables them to play an active part during Fasnacht (carnival) through playing music together.
- **myclimate:** This year, as part of its anniversary celebrations, the non-profit foundation is going to be giving interactive and action-oriented courses on the topics of climate protection and sustainability to all school pupils and apprentices in Liechtenstein.
- **Pfadfinder und Pfadfinderinnen Liechtensteins (Scouts and Guides of Liechtenstein):** At the world scout jamboree camp, young people have the opportunity to get to know people and cultures from all over the world and to internalise values such as sustainability and respect.
- **Stiftung Zukunft Liechtenstein:** LLB has been promoting this think tank, which addresses economic and socio-political topics relevant to the sustainable development of Liechtenstein and the securing of its future, for the past five years.

- **Alte Metzg Schaan:** The organisation functions as a soup kitchen and an outlet for "Tischlein deck dich" (an organisation that provides food aid for people in need), and is a workplace for the long-term unemployed to facilitate their reintegration into the working world.

## Sustainability in the workplace

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### Mobility management

The LLB Group is committed to actively managing the environmental impact of the business and commuter traffic caused by its employees. According to the Government's 2019 transport infrastructure report, road traffic increased by 5 per cent between 2009 and 2017. To keep the increase in road traffic as low as possible, we encourage our staff to use public transport and to not drive to work, but to form car pools or switch to more environmentally friendly alternatives.

In 2013, LLB's Mobility Commission added new elements to its comprehensive mobility management, which was introduced in 1996 and overhauled in 2010. It considerably increased not only the costs for parking spaces but also the rewards to those employees who switch from using private motorised transport to more environmentally friendly means of transport. The fee system for employee parking spaces comprises four rates. LLB makes graduated payments to employees who forego a parking space.

These measures are having an effect: out of all LLB employees in Liechtenstein, some 277 (2017: 248) now come to work by bus, bike or on foot. Going forward, it will be a challenge to improve on this number since the route to work for many of our employees has, on average, become longer.

### Promoting the use of public transport

LLB subsidises 50 per cent of the cost of an annual travel pass with LIECHTENSTEINmobil (LIEmobil), the Liechtenstein bus company, as an incentive to use public transport. Employees commuting to their workplace from outside the area served by LIEmobil buses receive an allowance for using regional public transport. There are a total of six vehicles and two trailers available for work-related trips, errands and building maintenance.

### Promoting the use of non-motorised transport

More than half of the distances travelled by car in Liechtenstein are shorter than five kilometres, as are the distances between the individual LLB buildings in Vaduz. Our employees have had the possibility to use company bicycles since 1996; we now have 45 such bicycles.

LLB employees have been taking part in the competition run by the Verkehrs-Club Liechtenstein (VCL) "Radfahren für Ihre Gesundheit" (Cycling for your health) and the one by the Liechtenstein Chamber of Commerce and Industry "Mit dem Rad zur Arbeit" (Cycling to work) for years. We make a contribution of CHF 50 towards the cost of buying a bicycle helmet. Since 2016, this rule has also applied to ski and

motorcycle helmets and runs under the motto "Kluge Köpfe schützen sich" (Clever heads protect themselves).

We want to make it as easy as possible for our staff to make the switch to using bicycles for transportation. This is the reason why we have installed showers and changing facilities right next to the bicycle room and offer towel services.

### Reducing business kilometres travelled with video technology

Since ecology and the economy are inseparably linked, our aim of promoting energy efficiency also applies to the number of kilometres travelled on business trips. We were able to reduce this number further as a result of having installed over 29 video-conferencing systems Group-wide since 2015. We use state-of-the-art, high-end video technology with the best picture and sound quality

so that decision-making processes and optimum knowledge transfer can be accelerated at executive and project team meetings. At the same time, this means travel cost savings and, hence, an improvement in the CO<sub>2</sub> footprint.

### Drink tap water – donate drinking water

LLB joined "Drink & Donate" – a drinking water project. Since February 2017, hydration stations that use fresh tap water have been provided in all buildings in Liechtenstein. Laboratory tests attest to its excellent quality. LLB donates CHF 60 per employee per year to "Drink & Donate", a Zurich-based non-profit organisation. We again donated a total of CHF 39'000 in 2018.

By consuming tap water instead of transporting branded bottled water over long distances, we want to reduce our CO<sub>2</sub> footprint, produce less waste, save energy and protect our environment. In this way, the more than 1'000 LLB employees in Liechtenstein and our clients make a sustainable contribution to supporting people in developing countries who do not have access to clean drinking water.

## Sustainable procurement

The growing complexity of supply chains makes purchasing management, in conjunction with sustainable business management, an important discipline. The LLB Group is committed to ensuring that human rights and ecological standards are observed in the supply chain.

That is why we drew up a Group-wide directive in 2013 that sets minimum standards our suppliers are obliged to accept. These include compliance with laws, minimisation of the environmental impact, staff health protection as well as the avoidance of both child labour and forced labour. Fairness, transparency, data protection, human rights as well as ecological and ethical behaviour are essential criteria for our purchasing management. Offers are systematically analysed and checked for compliance with the standards.

We increasingly raise our employees' awareness to consider sustainability when choosing office supplies, office equipment and suppliers. Our purchasing management is continuously being developed with

an eye to integrating the factor sustainability, making potential savings and reducing costs.

Well over 50 per cent of our suppliers are based in Liechtenstein or eastern Switzerland. Our local buyers (category managers) check that new suppliers are observing human rights and ecological standards. When procuring IT products, the category manager for the purchasing class "IT & market data (IT)" checks the resource consumption for operating and disposing of the equipment.

## Energy efficiency and climate protection

For both ecological and economic reasons, energy sources should be used responsibly. This applies particularly to climate-damaging fossil fuels. We have made progress in this regard over the past few years thanks to our sustainable mobility concept and the improved energy efficiency of our IT infrastructure and buildings. Through our actions, we have made a contribution to climate protection and, at the same time, reduced our operating costs. Group-wide CO<sub>2</sub> emissions fell from 904 tonnes in 2015 to 885 tonnes in 2016. The figure for 2017 was 951 tonnes, whereby LLB Österreich was also included in the data collection for the first time. The figure for 2018 was 1'025 tonnes, whereby the system boundaries were extended again through the acquisition of the former Semper Constantia in Austria.

The organisational unit Facility Management identifies potential energy savings and evaluates the effect of efficiency measures. An example of this is the "Green Datacenter".

### "Green IT" data processing centre

Infrastructure and energy costs for data processing centres are a key factor in facility and IT management. Potential energy savings are high. The bank branch of Liechtensteinische Landesbank in Eschen (FL) has set standards in this area for the Rhine Valley region since December 2012. The LLB data processing centre, which was built according to the American Uptime Institute's Tier III Certification of Design, is extremely secure. This means that highly sensitive business data are perfectly protected.

Our data processing centre, however, not only has one of the highest security standards of the region, it also reflects a clear commitment to "Green IT". All building elements – from construction, to insulation and the architectural design of the building – were carefully matched to each other in order to increase energy efficiency. Since the middle of 2013, we have reduced power consumption substantially and consequently lowered our CO<sub>2</sub> emissions.

The power consumption of the cooling devices plays an essential part in terms of power usage effectiveness (PUE). We aim to achieve a PUE value of below 1.5, which would be half the original energy usage. By 2013, we had already achieved a PUE value of 1.54. In 2018, we achieved a PUE of 1.52 (2017: 1.48).



### Energy-efficient buildings

We continue to improve the energy efficiency of our properties through renovating and refurbishing. Our main buildings are responsible for the bulk of energy consumption. Since two of our business premises in Vaduz (our headquarters and Haus Wuhr Ost) are equipped with photovoltaic systems, we generate a small part of our electric power in an environmentally friendly manner. In 2018, the PV systems produced 9'380 kilowatt-hours (2017: 8'930 kWh).

In order to identify further potential for optimisation, we measure the thermal insulation values of our buildings. In 2018, we changed the glass in the windows and the rubber seals and replaced the blinds in Haus Äule. As part of the refurbishment of the bank branch in Balzers, the gas heating was replaced and the air conditioning in the open consultation zone (the former counter hall) optimised. The bank branch in Eschen, which is linked to our energy-efficient data processing centre, complies with the Minergie standard.

Bank Linth has set itself the goal of adapting all nineteen of its bank branches to its "bank of the future" concept by the year 2020. The redesign also pays particular attention to climate efficiency. With the new designs that have already been implemented, we have achieved a considerable improvement in energy efficiency and a reduction in power consumption.

### Promotion of sustainable construction

Due to uncertainty about costs for conventional energy sources, energy and ecological considerations are becoming increasingly important for new buildings and building refurbishments. Furthermore, environmental regulatory pressure is mounting and the people living in Liechtenstein and eastern Switzerland are also becoming more ecologically aware. The LLB Group actively supports sustainable construction and provides eco mortgages and renovation mortgages that promote the efficient and sparing use of resources. Clients benefit from a preferential rate of interest for investment in new buildings that comply with the Minergie, passive house or other comparable standards for alternative energy.

### Installation of electric charging points

We want to promote electromobility by installing electric charging points. We installed nine electric charging points at six locations in Liechtenstein in the first quarter of 2018. The charging points are primarily intended for use by our employees who drive to work in an electric car, but they are also available to our clients.

### Partner to climate foundations

We are convinced that actions driven by sustainability and responsibility increase the value of the LLB Group and have an impact that extends beyond our own company. We promote small and medium-sized enterprises (SMEs) that contribute to climate protection. LLB is a partner of the independent non-profit LIFE Climate Foundation Liechtenstein (since 2009) and the Swiss Climate Foundation (since 2012). Between 2012 and 2018, the Swiss Climate Foundation awarded CHF 575'015 to 40 SMEs in Liechtenstein.

LLB thus belongs to a group of 27 partner firms that pool their resources to support SMEs in Switzerland and Liechtenstein. The companies do this in an uncomplicated and efficient manner and, through their activities, help to protect the climate. LLB refunds of CO<sub>2</sub> contributions from Liechtenstein made to the Climate Foundation are used to promote new products and technological developments that contribute to climate protection as well as energy-saving projects.

## Responsibilities for society and the environment

### Φ 277

employees have decided to go without a car parking space in Liechtenstein. They come to work largely by public transport, bicycle or on foot. This represents almost 40 per cent of total staff.

## Energy consumption and greenhouse gas emissions<sup>1,2</sup>

	2018	2017
<b>Energy consumption (in MWh)</b>	<b>6'974</b>	<b>6'792</b>
Electricity	5'236	5'087
District heating	445	382
Total heating fuels	926	1'156
Heating oil	189	233
Natural gas	736	923
Total motor fuels <sup>3</sup>	367	167
Diesel (vehicles and emergency power generator testing)	268	131
Petrol (vehicles)	99	36
<b>CO<sub>2</sub> emissions (in tCO<sub>2</sub>e)<sup>4</sup></b>	<b>1'025</b>	<b>960</b>
Scope 1 total <sup>5</sup>	300	300
Heating fuels	202	252
Motor fuels	97	44
Volatile gases (refrigerants)	2	4
Scope 2 total <sup>6</sup>	724	660
Electricity <sup>7</sup>	626	576
District heating	99	85

<sup>1)</sup> Business locations in Liechtenstein, Vienna and Bank Linth. At our business location in Vienna, two new former Semper Constantia Privatbank buildings were taken into account in 2018. They were included in the calculation, similar to financial reporting, on a semi-annual basis only. Certain consumption data at our business location in Vienna was estimated on the basis of consumption in the previous year. The key figures for 2017 were recalculated retrospectively because the exact consumption data for a building at our business location in Vienna could only be collected during the course of the year.

<sup>2)</sup> The recording of data on heat consumption is partly incomplete and is being optimised.

<sup>3)</sup> The increase in fuel consumption is attributable to the acquisition of Semper Constantia Privatbank AG in Vienna. Without this extension in the scope of measurement, fuel consumption, and therefore the associated greenhouse gas emissions, would have fallen slightly in comparison with 2017.

<sup>4)</sup> Greenhouse gas emissions calculated using Greenhouse Gas Protocol Guidelines.

<sup>5)</sup> Greenhouse gas emissions from own heating boilers, motor fuels and air-conditioning systems.

<sup>6)</sup> Greenhouse gas emissions produced from production of purchased electricity and district heating.

<sup>7)</sup> Reported using location-based approach following Greenhouse Gas Protocol Scope 2 Guidance.